

UTILITIES HOOK-UP GUIDE

REVISED JUNE 2018

ELECTRICITY (PROOF OF TRANSFER REQUIRED)	American Electric Power (AEP) provides service to the following properties: Cascades Pointe, Farmview Drive, Hightop Road, Honeysuckle Lane, Lusters Gate, Merrimac Road, Mt. Tabor Village, South Main Street, Whitethorne Road A deposit may be required for new customers. Please contact AEP at 1-800-956-4237 for further information or to set up service.	AEP 1-800-956-4237 www.aep.com
	REQUIRED PROOF: ACCT # / CONFIRMATION EMAIL	
	Virginia Tech Electric (VTE) provides service to the following properties: Apartment Heights, Broce Drive, Collegiate Court, Reynolds Street, Rutherford Townhomes, Scott Alan Circle, Willard New customers MUST APPLY IN PERSON . Please call Virginia Tech Electric for more information.	VTE 540-231-6437 601 Energy Drive Blacksburg, VA 24060 www.vtes.vt.edu
	REQUIRED PROOF: ACCT # / CONFIRMATION EMAIL	
GAS SERVICE (PROOF OF TRANSFER REQUIRED)	Atmos Energy supplies gas service for the following properties: <ul style="list-style-type: none">• Collegiate Court• Rutherford Townhomes• Scott Alan Circle A deposit may be required. Please contact Atmos Energy for further information. To initiate service, call 1-800-286-6700 or visit their website at www.atmosenergy.com . Please remember, at these properties, gas is used for more than just heat, it also provides you with hot water.	ATMOS ENERGY 1-800-286-6700 www.atmosenergy.com
	REQUIRED PROOF: ACCT # / CONFIRMATION EMAIL	
WATER / SEWER / TRASH REMOVAL (PROOF OF TRANSFER REQUIRED)	Blacksburg Residents may visit the town municipal building at 300 South Main Street, or call 540-961-1119 . A deposit and transfer fee may be required. Please call the town for more information.	Town of Blacksburg 540-443-1060 300 South Main Street Blacksburg, VA 24060 www.blacksburg.gov
	REQUIRED PROOF: ACCT # / CONFIRMATION EMAIL	
	Christiansburg Residents may visit the town municipal building at 100 East Main Street, or call 540-382-9519 . A deposit and transfer fee may be required. Please call the town for more information.	Town of Christiansburg 540-382-9519 100 East Main Street Christiansburg, VA 24060 www.christiansburg.org
	REQUIRED PROOF: ACCT # / CONFIRMATION EMAIL	
	Montgomery County Residents are served by Montgomery County Public Authority . Please call 540-382-6930 for service requirements and information.	Montgomery County 540-382-6930
	REQUIRED PROOF: ACCT # / CONFIRMATION EMAIL	
CABLE / INTERNET	Access Media 3 (AM3) provides service for the following properties: <ul style="list-style-type: none">• Apartment Heights• Collegiate Court An activation fee is required. Please call 1-866-263-3241 to set up service. ATTENTION: Apartment Heights Tenants: If you have internet included in your rent, you will still have to call AM3 to activate service.	AM3 1-866-263-3241 www.accessmedia3.com
	Comcast or Shentel will be needed at all other properties. Please call them directly at the numbers listed for internet service. For your specific provider, please check with one of our office agents.	Comcast www.my.xfinity.com Shentel www.shentel.com